

SMSF Association National Conference 2020

Terms and Conditions



Registration Fees and Inclusions

All participants are required to officially register via the online registration form. Please ensure you have reviewed the following information to assist in your planning. All prices are in Australian Dollars and include GST.

Membership Savings

SMSF Association Specialist, Associate and Retired Members may take advantage of early bird savings by registering and making payment by **5:30pm CST Sunday 1 December 2019**. After this time, standard fees apply.

In order to obtain the early bird registration savings, you must be a financial member at the time of registering. To confirm your membership status, please contact the SMSF Association on (08) 8205 1950 or email memberservices@smsfassociation.com. Members who have not renewed their membership for the 2019/20 membership year may not re-join at pro-rata rates and participate in the early bird registration. If you wish to access early bird registration rates you must renew your 2019/20 membership in full.

Registration Fees (Prices listed are per ticket)

Pre-Early Bird Conference Registration <i>Available to current SMSF Association Specialist Members until 29 September 2019</i>	\$1,785
SMSF Member Early Bird Registration <i>Available to current SMSF Association Specialist, Associate and Retired Members until 1 December 2019</i>	\$1,850
SMSF Member Standard Registration <i>Available to current SMSF Association Specialist, Associate and Retired Members from 2 December 2019 until the Conference</i>	\$2,150
Affiliate Member Registration <i>Available to current SMSF Association Affiliate Members</i>	\$2,150
Non-Member Registration <i>Available to Non-Members until the Conference</i>	\$2,850
Regional Member Special Registration <i>Available to current SMSF Association Specialist, Associate and Retired Members from WA, NT and Tasmania, and members located 300 kms or more from the nearest capital city or conference host city. Available until 1 December 2019.</i>	\$1,680
New Member Special Early Bird Registration <i>(National Conference Registration + Associate Membership until 31 March 2021) Available to new SMSF Association members only until 1 December 2019. Non-members who previously held membership with the SMSF Association are not eligible for this offer.</i>	\$2,300
New Member Special Standard Registration <i>(National Conference Registration + Associate Membership until 31 March 2021) Available to new SMSF Association members only from 2 December until the Conference. Non-members who previously held membership with the SMSF Association are not eligible for this offer.</i>	\$2,745
Special Group Offer <i>Book 3 or more people from the same company, same office location to receive this special offer (*)</i>	\$1,785



***Conditions apply:**

- All attendees must be current SMSF Association Specialist, Associate or Retired Members.
- All attendees must register at the same time for the discount to apply.
- All attendees must be from the same office (i.e. not applicable for 3 people from the same organisation and work in different offices).
- If the group falls below 3 attendees for an organisation due to any type of cancellation, this group rate will no longer apply and all registrations within the group will be charged at the rate applicable at the time of booking.
- Offer available until 1 December 2019.

Registration Inclusions

Full Conference registrations offer the following:

- Entry to all sessions, excluding The SMSF Association Thought Leadership Breakfast
- Entry to the Exhibition
- Conference satchel
- Daily catering on Wednesday, Thursday and Friday*
- Welcome Reception on Wednesday evening
- Networking Function on Thursday evening
- Final Day Luncheon on Friday
- Option to attend Specialist only session on Wednesday (for specialist members only)
- Option to attend workshops

**Afternoon tea is not included on Friday*

Payment Method

Full payment of fees is required prior to the Conference. Please note if your registration is made less than 30 days prior to the Conference (after Friday 17 January 2020), credit card is the only available payment method available.

Payment can be made in the following ways:

Credit Card Payment

Visa, MasterCard and American Express are accepted. Please note a 1% surcharge applies to Visa and MasterCard payments and 1.5% surcharge applies for American Express payments.

Cheque Payment

Please make the cheque/bank draft in Australian Dollars payable to “SMSF Association Ltd” and mail to the Conference Office.

International delegates please note: Cheque payment must be received by way of an international bank draft in Australian Dollars which states an Australian drawee bank. We cannot accept personal or company cheques.

SMSF Association National Conference 2020 Office:

119 Buckhurst Street

South Melbourne VIC 3205 Australia

T +61 3 9645 6311

F +61 3 9645 6322

E smsfnc@wsm.com.au

www.smsfassociation.com/conference/



Electronic Funds Transfer (EFT)

Bank: Westpac Banking Corporation
Account Name: SMSF Association Ltd
BSB: 033 113
Account Number: 191756

Please include your name as a reference on the deposit and forward your remittance advice to the Conference Office.

On receipt of your payment, a confirmation letter and invoice/receipt will be emailed to you. It is advisable to check all items listed. Any changes or alterations can be made in writing to the Conference Office.

Cancellation and Refund Policy

Registration cancellations received up to 5.30pm CST (Adelaide) 30 days before the Conference (on or before Friday 17 January 2020) may be eligible to receive a full refund **less AU\$230 administration fee.**

In case of **group ticket registration**, registration cancellations received up to 5.30pm CST (Adelaide) 30 days before the Conference (Friday 17 January 2020) may be eligible to receive a full refund **less AU\$230 per delegate administration fee.**

Any cancellation received less than 30 days prior to the Conference (Saturday 18 January 2020 onwards) will not be eligible to receive a refund.

A credit may be held to be applied to any other SMSF Association event (not membership fees) however this is subject to approval.

NOTE: Any applicable refund will be returned via the same payment method as the original receipt of funds.

Attendee substitutions to another member of your organisation can be made until the event commences. This may be subject to a price adjustment if applicable.

All cancellations and substitutions must be made in writing to the conference office
smsfnc@wsm.com.au.

Hotels impose strict cancellation policies and may charge 100% cancellation fee within 30 days. Please refer to the individual hotel cancellation policies. Any amendments to original hotel bookings must be forwarded in writing to the Conference Office.

Insurance

You are strongly advised to secure appropriate travel and health insurance. Delegate registration fees do not provide any such insurance coverage. The SMSF Association and the Conference Office accept no responsibility for any loss in this regard.

Tax

All Conference Registration Fees and Additional Ticket rates are quoted in Australian Dollars and are inclusive of GST.



Disclaimer

As a participant of the SMSF Association National Conference 2020 your image or voice may be recorded via video, photograph or by any other means (“recorded”) by an officer or official of the SMSF Association National Conference 2020, and may be distributed or published at the discretion of the SMSF Association. If you do not wish to be recorded, you are required to formally advise the SMSF Association National Conference 2020 Office.

Accommodation

The Conference Office has secured a selection of accommodation options within easy walking distance of the Convention venue.

WHY BOOK THROUGH THE CONFERENCE OFFICE

Booking through the Conference Office will offer you the following benefits:

- Specially negotiated rates and booking terms and conditions
- No booking fees
- Flexibility to change your booking at any time up to 30 days prior to the Conference start date
- Assistance prior to, during and following your visit
- Personalised service
- **No deposit** is required to secure your booking – simply use your credit card to guarantee your reservation. Some hotels will charge your credit card 30 days prior to arrival – see below for each hotel’s terms and conditions
- Full pre-payment can still be made by noting this in the ‘Special Requirements’ section when completing your accommodation booking in the online registration form

To secure your accommodation, simply complete the online registration form. A valid credit card number must be provided and will be passed on to the hotel to guarantee your booking. Your credit card will not be charged a deposit at the time of booking or in advance of arrival (unless stated in the terms and conditions for each hotel below). Your accommodation and incidental costs must be settled direct with the hotel on arrival or departure. Please note hotels may charge a surcharge on credit card payments.

Please note the check in time is generally 1400 hours. If you require immediate access to your room prior to this time, hotels generally recommend booking for the evening before your stay commences. If you are arriving after 1800 hours please note this accordingly.

The hotels impose strict release dates of 30 days prior to arrival so we encourage you to book early. Any booking requests received less than 30 days prior to arrival are subject to availability.

Please note cancelled bookings or failure to arrive at the hotel on the designated date of arrival (no show) will incur penalties. See details below before making your selection.

Any changes to your booking must be made [via email](#) to the Conference Office – not directly with the hotel.

All room rates noted are based on room only, unless otherwise specified, and are in Australian Dollars.

Sofitel Gold Coast

Distance from venue: 0.3km



Sofitel Gold Coast Broadbeach is idyllically positioned in the centre of thriving Broadbeach, only 200 metres from the beach, beachside parks and Broadbeach's array of savvy shops, cafes and restaurants; it features access by monorail to Jupiters Gold Coast Casino and is just a short stroll to the Gold Coast Convention Centre.

King or twin classic river view room \$259 per room per night

Buffet breakfast on consumption will be charged at \$30 per person per day in Bistro On3.

Terms and conditions: Cancellations received within 30 days of arrival, or non arrivals at the hotel (no shows) will be charged a cancellation fee equal to the entire length of stay.

Mantra Broadbeach on the Park

Distance from venue: 0.3km

If you're looking for the ultimate coastal resort experience, Mantra Broadbeach on the Park offers stylish accommodation just metres from the Gold Coast's best beaches, restaurants, nightlife and shopping malls. Perfectly located within walking distance to the pristine Kurrawa Beach, vibrant Jupiters Casino and bustling Oasis and Pacific Fair shopping Centre. Mantra require payment upon check in.

Two bedroom apartment \$222 per room per night
 Three bedroom apartment \$306 per room per night

A minimum 3 night stay is required at this hotel.

Terms and conditions: Cancellations received within 30-15 days of arrival will be charged a cancellation fee equal to one night's accommodation rate. Cancellations received within 14 days of arrival, or non arrivals at the hotel (no shows) will be charged a cancellation fee equal to the entire length of stay.

Mantra Sierra Grand

Distance from venue: 0.8km

Experience premium Broadbeach accommodation with Mantra Sierra Grand resort. Located just 250m from the golden beaches and crystal surf, Mantra Sierra Grand resort offers modern and stylish one, two and three bedroom Gold Coast apartments. Boasting wide balconies with some offering panoramic ocean and hinterland views, our Broadbeach apartments are a wonderful option when it comes to your Gold Coast accommodation.

Two bedroom apartment \$232 per room per night
 Two bedroom ocean apartment \$256 per room per night
 Three bedroom apartment \$310 per room per night
 Three bedroom ocean apartment \$333 per room per night

A minimum 3 night stay is required at this hotel.

Terms and conditions: Cancellations received within 30-15 days of arrival will be charged a cancellation fee equal to one night's accommodation rate. Cancellations received within 14 days of arrival, or non arrivals at the hotel (no shows) will be charged a cancellation fee equal to the entire length of stay.



The Star Gold Coast

Distance from venue: 0.5km

The Star Gold Coast has recently been named Queensland's most luxurious and prestigious place to stay and dine, after being handpicked for two top awards at the hugely respected Queensland Hotels Association Awards for Excellence. Freshly renovated and ideally situated on Broadbeach Island, this slice of paradise is the perfect place to combine business with a bit of relaxation and free-spirited fun. Take your pick from almost 596 luxurious rooms, enjoy sweeping coastal and hinterland views and kick back poolside. With award winning restaurants, a 24 hour casino and the Pavilion convention Centre all within arm's reach, you have all the ingredients for a memorable stay.

Superior deluxe king or twin room	\$289 per room per night
Corner balcony room	\$364 per room per night
Executive deluxe room	\$439 per room per night

Restaurant Buffet Breakfast is available at the group discounted rate of \$20 per guest, per day. If you wish to pre-book daily breakfast please email smsfnc@wsm.com.au. On consumption restaurant buffet breakfast is available for \$34.90 per guest, per day.

Terms and conditions: The Star Gold Coast reserve the right to process one night's accommodation prior to guest arrival and charge the balance at check-in. Cancellations received within 30 days of arrival, or non arrivals at the hotel (no shows) will be charged a cancellation fee equal to the entire length of stay.

Avani Broadbeach Residencies

Distance from venue: 0.5km

Live large on the beautiful Gold Coast, taking in the promise of sun, sand and surf. Whether in town for business or play, at the brand new AVANI Broadbeach Gold Coast Residences, you're only a skip and a hop from all the action. Wake up to dazzling Pacific Ocean views. Laze in the cool pool peeking through to the bustling street life below. AVANI Broadbeach hits the spot... with a location long favoured by locals for its 17 km stretch of beach, epic surf, and upscale dining and entertainment options. You're only a few minutes' walk from the G:link tram that takes you up and down the coast, to Surfers Paradise, Southport and beyond.

One bedroom suite	\$259 per room per night
-------------------	--------------------------

Terms and conditions: Cancellations received within 30-22 days of arrival will be charged a cancellation fee equal to one night's accommodation rate. Cancellations received within 21 days of arrival, or non arrivals at the hotel (no shows) will be charged a cancellation fee equal to the entire length of stay.



Peppers Broadbeach

Distance from venue: 0.6km

Peppers Broadbeach is cutting-edge sophistication of the new cosmopolitan accommodation, boasting everything hi-tech and high-end for the ultimate in comfort and convenience. Soaring high above its city skyline, with panoramic views to the Pacific Ocean and Gold Coast hinterland, Peppers Broadbeach redefines the essence of luxury accommodation with a fusion of city sophistication and coastal relaxation. Peppers Broadbeach require payment upon check in.

Two bedroom suite	\$294 per room per night
Two bedroom ocean suite	\$309 per room per night

A minimum 3 night stay is required at this hotel.

Terms and conditions: Cancellations received within 30-15 days of arrival will be charged a cancellation fee equal to one night's accommodation rate. Cancellations received within 14 days of arrival, or non arrivals at the hotel (no shows) will be charged a cancellation fee equal to the entire length of stay.